

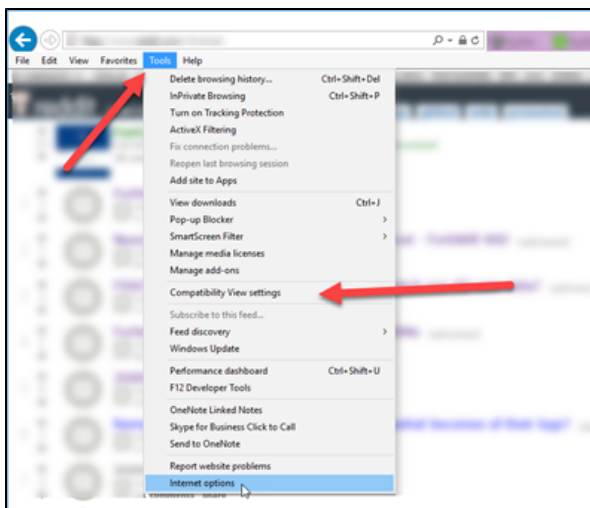
# FAQ: Unit 4 QLv4 or QLe error message

If when trying to login into QLv4 or QLe you get an error message:

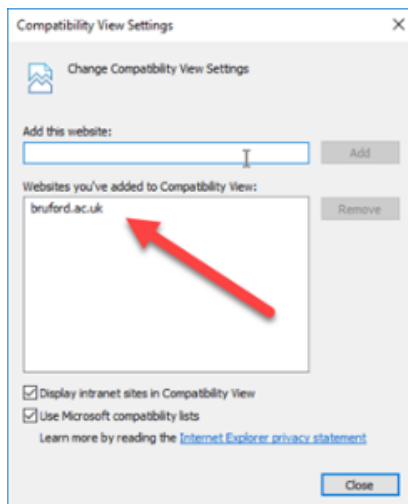


You need to add 'bruford.ac.uk' to 'Compatibility View' within IE11

Go to the 'Tools' menu then 'Compatibility View settings' as shown below:



Make sure 'bruford.ac.uk' is listed as below



If not type 'bruford.ac.uk' (without the quotes) into the 'Add this website:' box and click on 'Add' then 'Close'