Contacting the IT helpdesk

- In person outside the Library, open usually Mon-Fri 9am to 4pm (term time only). If there is no one there, please leave your details and a message using the provided forms
- Via email - helpdesk@bruford.ac.uk ONLY using your college email account
- Via telephone extension 1717 (0208 308 2600)
- Via DM on Twitter @rbc1717
- Click on the Support link in the bottom right corner

External Portal Page links

- Main Website
- Outlook Web App email (Staff)
- Office 365 OWA email (Student)
- Password Reset Service (PRS)
- Yammer@RBC
- FTP Upload Area (ShareFile)
- Timetable
- WebPrint Service
- Campus Weather Updates (Twitter)
- IT Service Status
- O365 Shared Areas

Frequently asked questions

- Setting PIN to print/copy
- wireless at college

Need more help?

- email your question to the helpdesk using your college email account
- come visit us at the IT helpdesk

Other resources

- Have you checked your course pages on the VLE
- Documentation and Policies on DoRIS